## **Warranty Information Comparison Chart**

PhysioSuite® (North America)



	<b>Standard</b> No Charge	<b>Basic</b> \$750	<b>Premium</b> \$1,450
Coverage Period	1 year	3 years	3 years
Controller & Warming Pad (manufacturer defects)	<b>~</b>	<b>~</b>	~
Controller & Warming Pad (fire, flood, lightning)	×	×	<b>✓</b> x 1
Loaner Equipment (for use under warranty repairs)	<b>✓</b> \$450/week	<b>✓</b> \$300/week	✓ Unlimited
Loaner Equipment — Shipping (for use under warranty repairs)	×	×	✓ Next Day
Onsite Installation & Training (North America only)	×	×	✓ Training
Expedited Repairs	×	×	✓ 24 Hours

- Expedited repair time starts the business day after product is received and ends when shipped to customer.
- Basic and Premium Warranties are available in North America only.
  Customer is responsible to inform Kent Scientific when making a warranty claim.
- · Extended warranties purchased after the original system sale are subject to approval. It may be necessary to have the controller returned for inspection before the purchase of the extended warranty.