Warranty Information Comparison Chart

CODA™ High Throughput (North America)



	Standard No Charge	Basic \$995	Premium \$1,995
Coverage Period	1 year	3 years	3 years
Controller & Warming Pad (manufacturer defects)	~	✓	~
Controller & Warming Pad (fire, flood, lightning)	×	×	✓ x 1
Loaner Equipment (for use under warranty repairs)	✓ \$450/week	✓ \$300/week	✓ Unlimited
Loaner Equipment — Shipping (for use under warranty repairs)	×	×	✓ Next Day
Onsite Installation & Training (North America only)	×	×	✓ Training
Expedited Repairs	×	×	✓ 24 Hours

- Expedited repair time starts the business day after product is received and ends when shipped to customer.
- Basic and Premium Warranties are available in North America only.
 Customer is responsible to inform Kent Scientific when making a warranty claim.
- · Extended warranties purchased after the original system sale are subject to approval. It may be necessary to have the controller returned for inspection before the purchase of the extended warranty.